NCHRP Domestic Scan 08-04

Best Practices in WZ
Assessment,
Data Collection, and
Performance Measurement



Scan Purpose

Determine traffic monitoring, data usage, and management practices being applied to address safety and congestion impacts in work zones



Focus

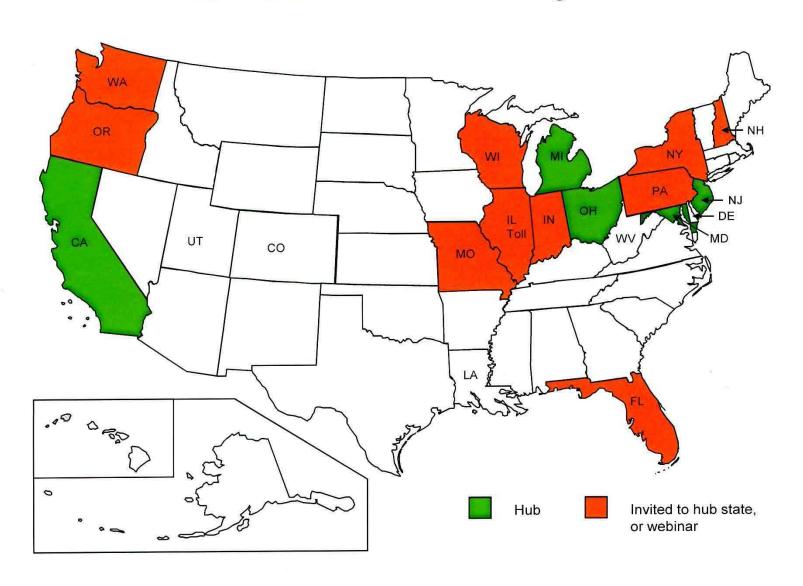


- Safety/mobility performance measures used
- Data collected to compute those measures
- Use of data and measures to assess impacts
- Effect on agency processes and procedures

Scan Team

- Stuart Bourne (North Carolina DOT); Co-chair
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- David Holstein/Reynaldo Stargell (Ohio DOT)
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- Tracy Scriba (FHWA)
- Gerald Ullman (TTI)
- Brian Zimmerman (Michigan DOT)

Scan Team 08-04 host agencies



Finding – Role of Management

Executive management support is critical!

- Must be willing to commit agency staff time and financial resources to effort
- Requires a systems management mindset



Finding – Considerations During Project Development Process

- Early consideration of potential impacts
 - Improves selection and timing of mitigation efforts
 - Ensures consideration of mitigation costs
- Capacity analyses/permitted lane closure chart usage is common
- Safety/mobility performance specifications not widely used

Findings – Work Zone Data Collection

- Quality of data management system is important.
- Electronic crash data entry enhances safety monitoring
- Electronic databases to track future and current lane closures are useful

Findings – Work Zone Data Collection (cont'd)

- TMCs play key role in lane closure management
- Increased availability of low-cost technologies makes data collection more feasible
- Data availability limits the performance measures used

Findings – Work Zone Performance Measurement

- Must establish measures to make them important
- Most agencies do use some measures
- Most agencies emphasize safety or mobility measures/analyses, but not both

Findings – Work Zone Performance Measurement (cont'd)

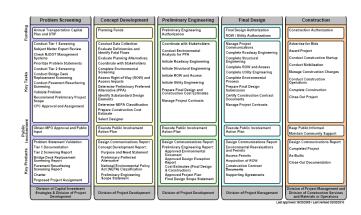
- Safety measures evaluated at program level
- Mobility measures evaluated at project level
- Agencies trending away from lane rental use

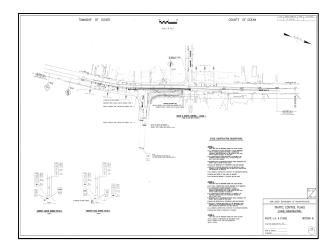
Findings- Use of Measures and Data for Work Zone Improvement

- Measures encourage better monitoring and modification of policies and processes
- Access to real-time data is key to making improvements in current work zones
- More can be done with available data

Recommendations – Considerations During Project Development

 It is important for agencies to explicitly define where impacts assessment fits in the overall project development process





Recommendations – Considerations During Project Development

 It is important to scale the transportation management planning effort to the level of impacts that are anticipated





Recommendations – Work Zone Data Collection

- Quality data is needed!
- Transportation management centers (TMCs) can play a key role:
 - Collection of mobility and safety data
 - Identification of mobility and safety issues that arise
 - Providing public information



Recommendations – Performance Measures

- Performance measures used must relate to the agency goals and objectives for mobility and safety impacts
- Performance measures must be used rationally



Recommendations – Work Zone Safety and Mobility Improvement

 Agencies should improve how data is analyzed and utilized to continuously improve agency processes and procedures



Implementation of Findings

- Conference presentations
- Summary article(s) in pertinent journals
- Webinars
- Research problem statements
- Demonstration workshops
- "Marketing" brochure of scan findings
- "Marketing" video of scan findings